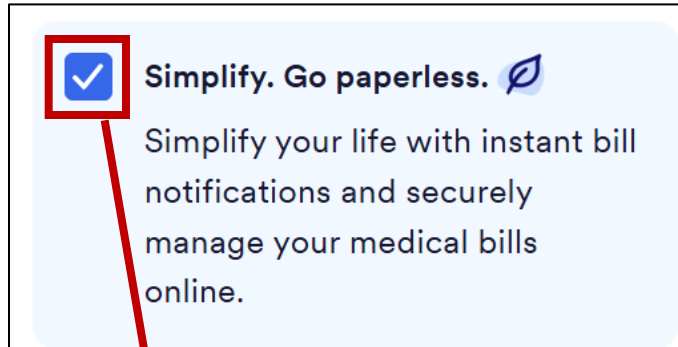




Patient Statements – Billing Notifications in Cedar Portal

If you are no longer receiving paper statements, it is possible you may have left the “Simplify. Go paperless.” option checked when logging into the Cedar Pay portal.



Optum

Get Help English

View your bill online

All fields are required unless stated otherwise

Bill ID

0000 - 0000 - 0000

Date of birth (MM/DD/YYYY)

MM / DD / YYYY

☒ Simplify. Go paperless.

Simplify your life with instant bill notifications and securely manage your medical bills online.

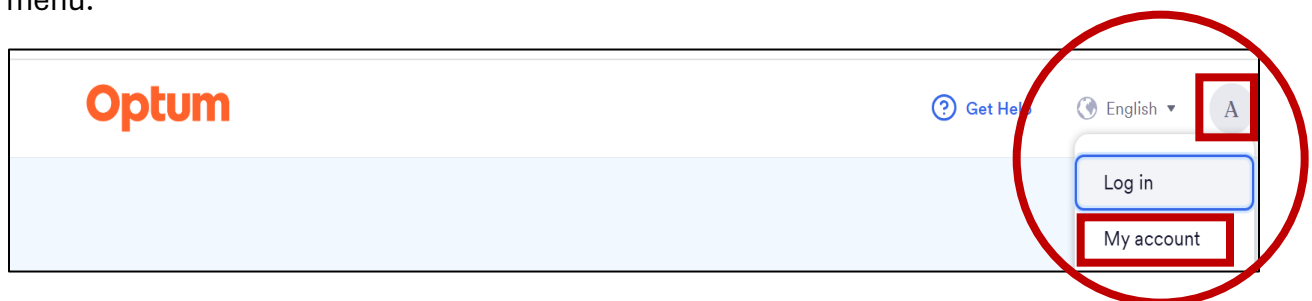
Patient

Account #

Bill ID: 0000-0000-0000

If you've received a paper bill, you can quickly log in by using the 12-digit **Bill ID** found at the top of your bill.

You can change this setting by clicking on the circle containing the first letter of your first name on the top right-hand side of the window. Then click on My account in the drop-down menu.





You can scroll down to the Billing notifications. The toggle switch for the notifications that are on will show in blue with a check mark. The toggle switch for the notifications that are off will show in grey with an x.

You can click on the x toggle switch to the right of Paper to turn on the option to receive paper statements in the mail.

 **Billing notifications**
Receive updates and reminders about your medical bills.

Email

If you'd like to opt out of email notifications, you'll need to opt in to text message or paper statement notifications.



Text

If you can't find our texts, check your Unknown Sender or Spam folder. Save our contact to make sure you get all important updates.

Not on file

Paper

Receive a paper statement in the mail. View your bill online to see the most up-to-date information.



The toggle switch will now show blue with a check mark indicating paper statements will be mailed to you.

 **Billing notifications**
Receive updates and reminders about your medical bills.

Email



Text

If you can't find our texts, check your Unknown Sender or Spam folder. Save our contact to make sure you get all important updates.

Not on file

Paper

Receive a paper statement in the mail. View your bill online to see the most up-to-date information.

