



AS YOUR MEDICAL HOME WE ARE DEDICATED TO PROVIDING:

Access to Highly-Skilled Medical Professionals

Our providers are always just a phone call away. We reserve time on our schedules for your same day needs, offer early morning and evening office hours, and offer access to clinical advice by telephone and secure electronic communication methods.

A Team-Based Approach

Doctors, Nurses, Physician Assistants, Care Managers, Dieticians and other service support staff members work together to make sure you get the right care, at the right time, in the right place.

A Person-Centered Approach

We recognize the varied needs of the community we serve. We employ the most advanced, innovative technologies, and evidence-based practices. We provide care that is respectful and responsive to your preferences, needs, and values. We strive to meet your unique and comprehensive healthcare needs.

Efficient Care Coordination

We work closely with your trusted specialists and hospitals to coordinate your health related services and to make sure that your entire health care team is working together to provide timely, safe, and effective evidence-based care.

Collaborative Care Management

We identify patient needs at the individual and population level in order to assist patients and their families/caregivers in planning, coordinating and managing medical conditions more effectively.

High Quality Care

We continuously measure and improve the quality of services we deliver to ensure you and your family receive high quality care and the best experience possible.

The medical home model of care emphasizes that we as your doctors and health care team are the central source of your acute, chronic and preventative health service and information needs. We are here to serve you.

Visit our website at <https://east.optum.com/> for more detail about our locations and services.